



Early Childhood Education and Care Regulatory Authority Enforceable Undertaking

Details of person or provider to whom the enforcement action relates to	Approved Provider
Date Enforceable Undertaking Entered Into	27/08/2024
Reason	The Regulatory Authority has substantiated breaches of Sections 165, 166, 167 and 174 of the Education and Care Services National Law.
The Regulatory Authority has accepted an enforceable undertaking on the following terms:	<p>The person will:</p> <ul style="list-style-type: none">a) ensure that my conduct in interacting children in the care of an education and care service is respectful and maintains the dignity and rights of the child;b) give each child, with whom I interact or otherwise have responsibility or care for, positive guidance and encouragement towards acceptable behaviour in an appropriate manner;c) not engage in behaviour or take any action that is intended to, or might otherwise reasonably be perceived to, intimidate or humiliate a child;d) not address a child or children with a raised voice in an attempt to correct a child or children's behaviour except to protect a child or children being educated and cared for by the service from harm or a hazard likely to cause injury;e) ensure that no child being educated and cared for by the service is subjected to inappropriate discipline, pursuant to section 166(1) of the National Law;f) take reasonable steps to ensure that all interactions with enrolled children in the education and care service are in accordance with regulation 155 National Regulationsg) within 6 months of this undertaking, complete training with an external provider in positive interactions with children and children's behaviour guidance being the course provided by CELA entitled "An Introduction to Reframing and Responding to Children's Behaviour";

	<ul style="list-style-type: none">h) within 6 months of this undertaking, complete training on governance and legal obligations as an approved provider under the National Law, being the course provided by CELA entitled "Approved Provider and Governance Program - Refresher";i) within 6 months of this undertaking, provide evidence to the Regulatory Authority of the completion of the above training;j) not be on the premises of any education and care service operated by the approved provider whilst children are being educated and cared for by the service, for a period of 6 months or until evidence of completion of all required training has been provided to the Regulatory Authorityk) not film and enrolled child/children for the purpose of recording their behaviours unless prior and express consent is made in writing by the affected child'/children's parentsl) follow all policies and procedures implemented by the approved providerm) inform any future employers of the undertaking while it remains in force.
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